

# SaaS Data Resilience Checklist

Identify, manage and mitigate Saas data risks for your enterprise





#### **About This Checklist**

With the rapid adoption of SaaS application usage in business, a gap has emerged in how data resilience is managed and how risks are mitigated. We created this guide in conjunction with Atlassian Platinum Partner, Praecipio, to support IT management in your evaluation and management of SaaS data resilience risk

Although this checklist is built with Atlassian administrators in mind, it is also relevant to other SaaS applications that you may utilize within your organization.



#### **Create a SaaS Risk Profile for your business**

| Discover SaaS usage in your business. |
|---------------------------------------|
|                                       |

| Use SaaS management tool to aid the discovery process, if it is alread | łу |
|--|----|
| being used in your organization.                                       |    |

#### **Alternatively**

| Engage the various departments in your org to discover SaaS applications being used |
|---|
| Work with finance and procurement to uncover SaaS applications charges              |
| Audit authentication tools for SaaS application logins                              |



#### Identify Risk for each of the SaaS apps

| П | Understand the shared responsibility model of each of the SaaS platforms           |
|---|--|
|   | Review vendor's internal operations and governance - as an example review the SOC2 |
| _ | report of the vendor   |
|   | Map your compliance requirements to what the vendor provides                       |



#### Quantify the impact of SaaS data loss or service disruption to your business:

| _ | Prioritize each of the SaaS platforms in criticality tiers                          |
|---|---|
|   | Document the business impact for each of the SaaS platforms being used based on the |
|   | nriority tiers  |

Test the impact of disruption by a tabletop exercise



# Cloud Data Resilience Checklist

Identify, manage and mitigate cloud data risks for your enterprise





## Mitigate your risks by

#### Protecting your SaaS data



- ☐ Backup your SaaS data using, vendor provided mechanisms, third party solutions or Vendor provided ODBC connector where applicable
- ☐ Test various restore scenarios

#### Build in legal protections with your vendors

- ☐ Address resiliency during the contracting process by focusing on the service-level agreements (SLAs).
- Explore options for sharing risk related to operational loss of service

#### Reduce security risk by limiting footprint

- Limit data and access to only what is necessary and that you can secure
- ☐ Follow SaaS security best practices Use SaaS security posture management tools to enforce enterprise identity, authentication, and RBAC policies, ensure data is encrypted at all times,
- continuous review and monitoring of your SaaS tools.

#### **Protect Jira Data**

#### with Revyz Data Manager

Jira Administrators around the globe are using the unique features of Revyz Data Manager to analyze and protect their Jira Cloud data. With the award-winning Revyz Data Manager app, administrators can;

- Analyze system configuration
- Optimize and clean up system data
- Protect data with enterprise class backup and granular restore

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### **Get Strategic Support**

#### with Praecipio

Contact Praecipio for an assessment of your Atlassian infrastructure, including current applications, integrations, and customizations - to understand the complexity and level of effort required to migrate your instance to the cloud.

We'll also provide insight into any specific security considerations.

Email: sales@praecipio.com Visit: www.praecipio.com

